

Warszawa  
May 24<sup>th</sup>, 2013

# OCLC: Heritage, Cooperation, Vision & Innovation

**René Steunenberg**

Sales Operations Manager,  
Europe, Middle East and Africa





Shared infrastructure to manage and share resources across libraries and across communities.

**Shared data and services**

**Open**

**Option for collective innovation**



## OCLC WorldShare™ Platform



- **Applications:** Provide a single integrated set of management services for libraries to improve visibility and efficiency, including services from OCLC, partners and libraries
- **Web services:** Make library data available to libraries and partners to build and share new services and applications, creating new value for libraries and their users
- **Data:** Expand the range and types of library data represented and “connected” through WorldCat data hub
- **Infrastructure:** Enable libraries to benefit from the efficiencies and flexibility of cloud, mobile and social technologies through a single global infrastructure

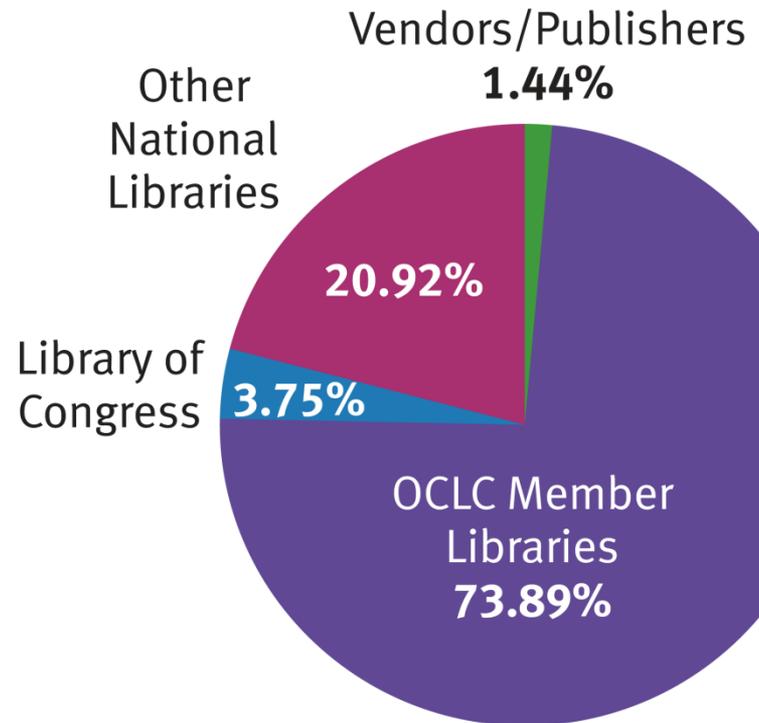


Shared data about the world's  
libraries.  
Find and get it.



OCLC  
**WorldCat®**

- Nearly 300,000,000 records
- Over 2,000,000,000 library holdings
- Over 470 languages
- Community built and maintained by libraries and partners in 170 countries and territories



# WorldCat: a global catalogue



**Every conceivable physical and electronic format**

Not just a monographic/book catalogue

**Popular, rare and one-of-a-kind resources**

Catalogued works span thousands of years and nearly every form of human expression.

**470+ languages from 112 countries and territories**

Records are constructed in many languages: [WorldCat cataloging](#) supports Arabic, Bengali, Chinese, Cyrillic, Japanese, Korean, Latin, etc.

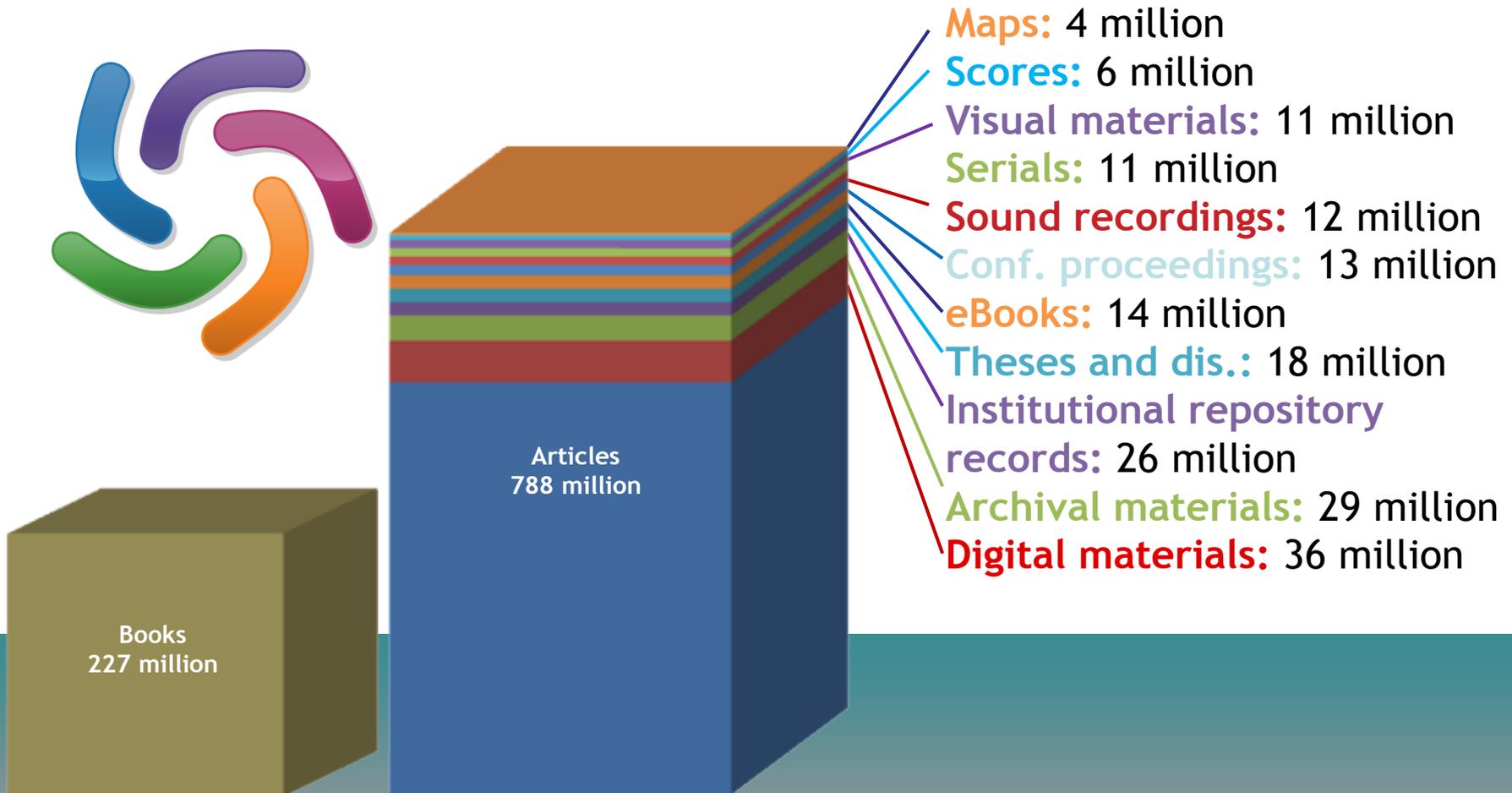
**National catalogues increasingly represented**

OCLC continues to put much more of the "world" in WorldCat by partnering with [national libraries](#) from many countries. Any library is encouraged to contribute their collections to WorldCat. Is every library obliged to 'un-lock' their collections.

**Quality metadata**

Records are maintained cooperatively by cataloguers and other information professionals; adhere to international standards; and are vetted by several OCLC and industry quality control programs.

# WorldCat central index content



# A variety of interconnected services



Cataloging  
and  
Metadata

Resource  
Sharing and  
Delivery

Digital  
Collection  
Services

Reference &  
Discovery



- **A range of services that include integrated online cataloguing and other metadata delivery services:**
- **Connexion** create, edit and export MARC/Authority records
- **Collection Builder** automatically delivers and updates WorldCat MARC records and maintains WorldCat holdings for all or subsets of your collection.
- **License Manager** consolidates link resolution, subscriptions, access, licenses, and vendor and rights management.
- **Batch Processing** offline option to add records/holdings
- **Z39.50 client** option to use your LMS Z client

## Collection Manager - now available

Applications

Record  
Manager

Collection  
Manager

Services

Data

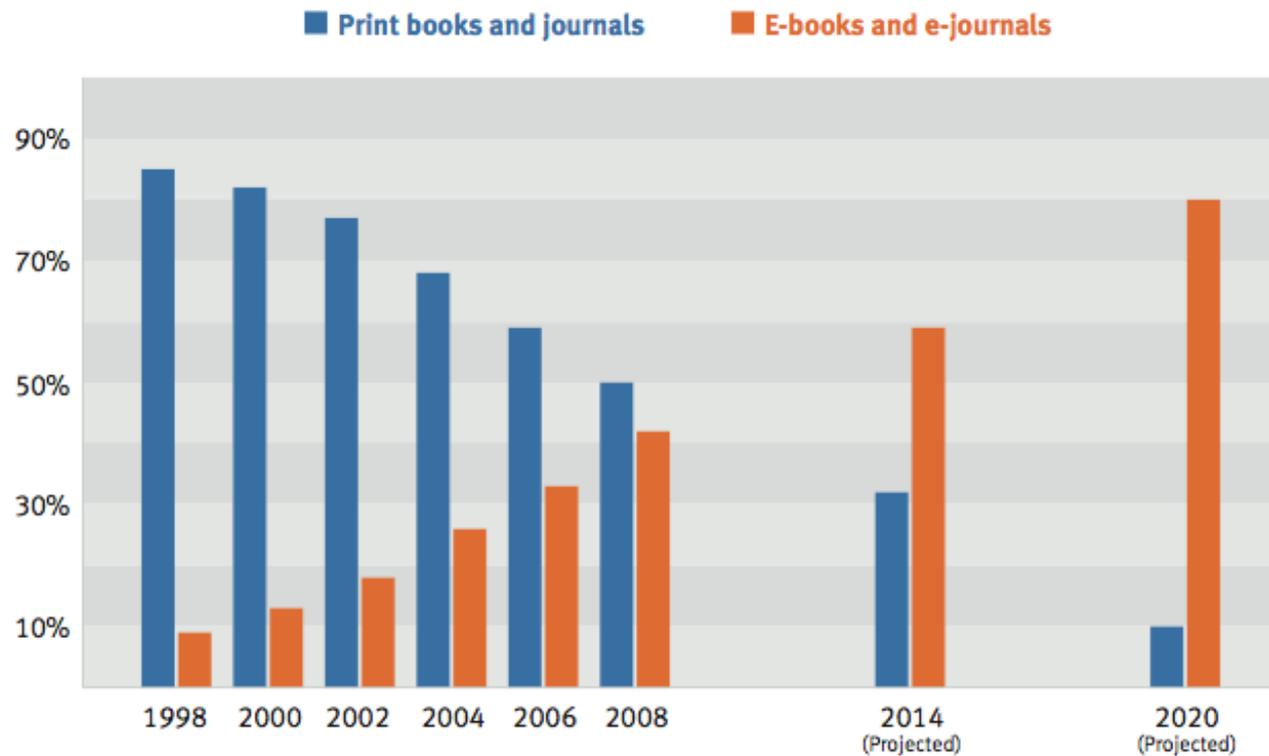


Infrastructure

- Manage metadata on physical, electronic, and digital collections of records
- WorldCat holdings maintenance
- MARC record delivery with custom editing options to supply data to discovery interfaces
- Automatic update and delete notifications as collections and metadata change
- Detailed reports

# eContent is only getting bigger

## Academic Library Expenditures on Purchased and Licensed Content



OCLC Research, 2010. Derived from National Clearinghouse on Educational Statistics, 1998–2008

# Problem: outdated models for e



- ▶ Manage Rights
- ▶ Manage Templates
- ▶ Manage Collections
- ▶ Manage EZproxy
- ▼ Manage Vendors
  - New Vendor
  - Keyword ▼
  - elsevier
  - Search
  - Keyword with elsevie...
  - Elsevier
- ▶ My Apps

Elsevier
  In Use
  Not in Use

▼ General

Vendor Name\*:

Country:

Roles: Licensor, Publisher [Show options](#)

Language:

Relationships: 

Relation Type	Related Vendor
-- Select --	

- ▶ Links & Logins
- ▶ Addresses
- ▶ Contacts
- ▶ Partner Exchange Services
- ▶ Identifiers
- ▶ Local Identifiers
- ▶ Customer/Account Numbers
- ▶ Acquisitions Settings

[Manage Rights](#)[Manage Templates](#)[Create New Template](#)[Browse Templates](#)Template Name  Oxford University Press Institution Online Agreement Name with "oxford"[Manage Collections](#)[Manage EZproxy](#)[Manage Vendors](#)[My Apps](#)

## Oxford University Press Institution Online Agreement

 [Delete](#)

▶ General

▶ Collections (7)

▼ Terms of Use (2)

----- Add a license term -----

----- Add a license term -----

Archival Copy Provided

Authorized Users

Copying and Sharing

Course Materials

Electronic Linking

Governing Jurisdiction

Interlibrary Loan

Licensee Indemnity

Licensor Indemnity

Post-Cancellation Access

Remote Access

-----

Acknowledgement

Matt's really cool term

Site licenses

test miscellaneous term

Acknowledgement

-----

Add Custom Term

Yes  No  Silent[Remove](#)als  Printed course packYes  No  Silent[Remove](#)

ctions

Methods Supported

 Non-profit only Electronic copy Print or fax Same country onlylimit to limit to  Secure electronic (e.g. Ariel, Odyssey)limit to 

▶ Documents (0)

▶ Bookmarks (1)

▶ Comments (0)

▶ Manage Rights

▶ Manage Templates

▼ Manage Collections

Settings

Library Holdings

Create Standard  
Collection

Create WorldCat Query  
Collection

Activity History

My Library Holdings Only

Collection ▼



Search

▶ Manage EZproxy

▶ Manage Vendors

▶ My Apps

## Manage Library Holdings

▶ Upload Library Holdings File

▶ Download Library Holdings File

▶ Data Feeds

▶ Limit Access by IP Address

▼ Share Holdings

Share My Library Holdings

Subscribe to Another Library's Holdings

Choose libraries with which to share your complete holdings.

Begin typing an institution name ...



Institution

No records found.

▶ Set Holdings in WorldCat

▶ Enable MARC Record Delivery

▶ Google Scholar

▶ Limit Partner Access to Holdings

- **WorldCat Resource Sharing:** an established network of more than 9,500 libraries who borrow and lend materials from “down the road” or “across the globe”.
- A single source for library materials around the world
- Decreases costs and saves time through integrated management of requests, loans and charges
- Realize increased use of your collections
- WorldCat Resource Sharing will fulfil more than 95 percent of your ILL requests
- Your library only receives requests for items that you can supply based on your local rules

- **New service will replace WorldCat Resource Sharing**
- **Included in existing OCLC Resource Sharing subscriptions**
- **The service will:**
  - **Add efficiencies and improve workflows**
  - **Support delivery of print and electronic materials**
  - **Promote member innovation with platform-driven APIs**

# New and improved features



- Display of lender costs - *speeds selection of appropriate lenders*
- Integrated buy-it options for staff - *options to buy alongside borrow*
- Variable aging of requests - *automatic entry of “enter my symbol twice” saves staff time*
- Display of item availability and shelf status + dynamic lender string based on item availability for WorldCat Local libraries - *select lenders based on actual availability of needed item*

# Borrowing example



[Interlibrary Loan Home](#)

[Discover Items](#)

**Borrowing Requests**

[New For Review \(58\)](#)

[Not Reviewed \(27\)](#)

[Reviewed \(31\)](#)

[Mount Rushmore](#)

[Produced \(36\)](#)

[Awaiting Response \(6\)](#)

[Conditional \(2\)](#)

[In Transit \(12\)](#)

[Not Received \(2\)](#)

[Unfilled \(7\)](#)

[Received \(3\)](#)

[Received/In Use \(3\)](#)

[Returned \(5\)](#)

[Returned \(1\)](#)

[Returned but Missing \(4\)](#)

[Create Request](#)

[Lending Requests](#)

## Mount Rushmore

[Previous Request](#) [Next Request](#)

[Send request](#)

[Mark Unread](#)

[Cancel request](#)

Apply constant data:

BL CD NDCLV - MAXCOST

Actions:

[Save](#)

[Reset](#)

### Request Details (Request ID 3614)

Status: Reviewed

Title:

Author:

Publisher:

ISBN: 1559160470 9781559160476

ISSN:

OCLC: 29953999

Type:

Format:

Edition:

Preferred edition

Most recent edition  This edition  Any edition

Requested on: 05/21/12

Needed By:

External ILL:

Verification:

Find record at:  
[WorldCat.org](#)

# Lending example



- [Interlibrary Loan Home](#)
- [Discover Items](#)
- [Borrowing Requests](#)
- Lending Requests**
  - [Can You Supply? \(5\)](#)
  - [New \(5\)](#)
  - [Supplied \(16\)](#)
  - [Shipped/In Transit \(9\)](#)
  - [Received/In Use \(1\)](#)
  - [Not Received \(1\)](#)
  - [Returned/In Transit \(1\)](#)
  - [Is there a spin doctor in the house? : cartoons from Mail & Guardian, Sunday Times, Sowetan and Independent Newspapers](#)
  - [Returned/Complete \(4\)](#)
  - [Print Queue \(2\)](#)

## Is there a spin doctor in the house? : cartoons from Mail & Guardian, Sunday Times, Sowetan and Independent Newspapers

[Previous Request](#) [Next Request](#)

[Checked-in/Complete](#) [Not Returned](#)

### Request Details (Request ID 1412)

Status: Returned  
Type: Loan  
Source: WorldCat  
OCLC: 64547346  
Borrower: NDCLV  
Lenders: \*NDT7P,NDOLP  
External ILL: 88039902  
Bibliographic Information:

Title: Is there a spin doctor in the house? : cartoons from Mail & Guardian, Sunday Times, Sowetan and Independent Newspapers  
ISSN:  
ISBN: 1770130276 9781770130272  
Author: Zapiro.  
Publisher: Double Storey  
Media Type: Object

Due Date: 04/27/12  
Need Before: 05/31/12  
Shipped Date: 03/04/12

# Lending example



- [Interlibrary Loan Home](#)
- [Discover Items](#)
- [Borrowing Requests](#)
- Lending Requests**
  - [Can You Supply? \(5\)](#)
  - [New \(5\)](#)
  - [Supplied \(16\)](#)
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ISBN: 1770130276 9781770130272  
Author: Zapiro.  
Publisher: Double Storey  
Media Type: Object

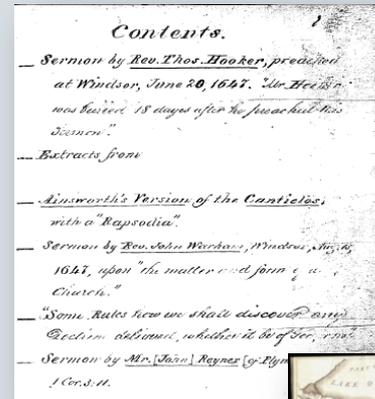
Due Date: 04/27/12  
Need Before: 05/31/12  
Shipped Date: 03/04/12

- Digital Collection Management Software - **CONTENTdm**
- **WorldCat® Digital Collection Gateway** - a self-service tool for uploading the metadata of any digital collection to WorldCat and the global platform this provides.
- **Digital Archive** - a secure storage environment for you to easily manage and monitor the health of your master files and digital originals.

# CONTENTdm manages all types of materials



- Images - photographs, posters, postcards, paintings, etc.
- Historical documents - journals, diaries, letters, etc.
- Printed materials - newspapers, yearbooks, reports, PDFs, etc.
- EAD Finding Aids
- Audio/video - oral histories, historic films, lectures, etc.



Reference URL

Add tags

Comment

## 1885 Diary of Ezra Fitch Pabody, Minneapolis, Minnesota

Page 1

Previous

7 of 158

Next

View Description

View Image & Text

Print

Image

Text

ezra

Go

10 found in document



January,

Thursday 1.

1885,

This is a very cold day. Thermometer stands at 23 below. I did not practice on the piano today. Papa has been home nearly all day and we have been playing games most of the time. Two elders and two deacons called today. I carried a cake down to the Christian Association rooms this morning. Aunt Sarah stop

Thumbnails

Content

### 1885 Diary of Ezra Fitch Pabody, Minneapolis, Minnesota

10 found in document

Cover

Inside front cover

Title page

Wages and interest tables

Population and cities tables

Postage tables

Page 1

Page 2

Page 3

Page 4

Page 5

Page 6

# Motorette Helen Murphy on duty, St. Paul, Minnesota

Print



**Description**

Title	Motorette Helen Murphy on duty, St. Paul, Minnesota
Creator	Corbey, Eugene
Description	Motorette Helen Murphy with her streetcar.
Date of Creation	1946

the Minnesota Department of Education and the Technology Act (LSTA) and the State Library Services and School Technology unit of

**Tags (3)**

[Add tags](#) for Motorette Helen Murphy on duty, St. Paul, Minnesota

[View as list](#) | [View as tag cloud](#) | [report abuse](#)

- [grandmother \(1\)](#)
- [smile \(1\)](#)
- [streetcar \(1\)](#)

Tags example

**Comments example**

*You don't know how happy I was to spot this picture. This is a photo of my grandmother. She was so proud of her days as a motorette and loved talking about it every chance she got. She died suddenly last August and we miss her very much. I love this picture of her, she has a great smile on her face. Thanks for posting it. by Jon Murphy*

**Comments (2)**

[Post a Comment](#) for Motorette Helen Murphy on duty, St. Paul, Minnesota

- ♦ Jon's comment captures the true spirit of commenting, adding the personal story to the photo by Marian Rengel (published 2011-12-16) [report abuse](#)
- ♦ You don't know how happy I was to spot this picture. This is a photo of my grandmother. She was so proud of her days as a motorette and loved talking about it every chance she got. She died suddenly last August and we miss her very much. I love this picture of her, she has a great smile on her face. Thanks for posting it. by Jon Murphy (published 2011-11-24) [report abuse](#)

OCLC provides a suite of reference and discovery tools, some based solely on the unique strengths of WorldCat, others focus on “assisting remote users”

- **WorldCat Local** - a web Discovery Interface. Interacts with your ILS and Local ILL systems.
- **WorldCat.Org** - a Web destination with search and social networking features that provides free discovery of **YOUR** collections and those of 10,000-plus WorldCat libraries globally
- **QuestionPoint** - a virtual tool allowing you to interactive with users, via email, Chat, co-browsing, either as a single institution or as part of a cooperative solution

***“...first thing I do, is, I go to Google... “  
(Anonymous information seeker)***

***We would like to “present Macedonia to the world, present its cultural heritage...”***

*(Mile Bosheski, Director of the National Library of Macedonia, “Sv. Kliment Ohridski”)*

***“The world does not know what we have in our holdings and our library...”***  
*(Viktorija Kostoska, National Library of Macedonia, Sv. Kliment Ohridski)*

## WorldCat.Org:

- a platform to make valuable collections more visible to web users
- increases global awareness of this rich culture and heritage,
- directs users back to the library.

**In contrast to the traditional view of WorldCat for cataloging, WorldCat.org includes:**

- **Over 140 million additional article records**
- **Digital Items harvested from partners and the WorldCat Digital Collection Gateway**
- **Over 1.7 million reviews**
- **Cover art in brief results**
- **Partner API integration – e.g. Google API integration, EasyBib**
- **User Generated/Social Content – reviews, lists, tags**
- **Recommendations**
- **Over 90 collections via WorldCat.org**
- **And ... linked data**



# Social networking tools



lists

ratings



Nancy Pearl's Mysteries on

reviews

A bedtime staple



tags

All items tagged as 'baking'

## Favorite Libraries (3)

Columbus Metropolitan Lib

Private (make public)  
96 S. GRANT AVENUE  
COLUMBUS, Ohio 43215-4781  
(614) 645-2ASK  
[Library Information](#)  
[Ask a Librarian](#)  
[Online Catalog](#)  
[More about this library](#)

## Lists (17)

Holiday favorites from the  
(Public) (make private)  
Updated: 2009-12-21 | [Watch](#)  
Nancy Pearl's Mysteries or  
(Public) (make private)  
Updated: 2009-08-20 | [Watch](#)  
Summer Reading 2009 from  
(Public) (make private)  
Updated: 2009-07-23

## Saved Searches (1)

Gymnastics DVDs in Engl  
(Public) (make private) | Cr

## Reviews

[Australasian journal of bon](#)  
Excerpta Medica Communicati  
17 of 17 people found this review  
[Not peer-reviewed](#) ★☆☆☆

Apparently this publication is the  
Journal": <http://www.the-scientist>.

Settings | Shar  
Description: Nancy and g that is  
Edit C  
Privacy: This li  
Who's Watching: [magb](#)  
This list has been viewe

## Reviews

[Australasian journal of bone & joint medicine.](#)

Excerpta Medica Communications.:

17 of 17 people found t

[Not peer-reviewed](#)

Apparently this publica  
Journal": <http://www.the>  
id=55671  
More discussion on the

See all WorldCat items you have tagged as [baking](#)

Results 1-8 of about 8 (seconds)

Select All Clear All Save to: [New List]

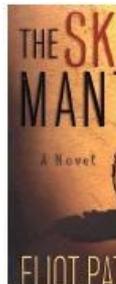
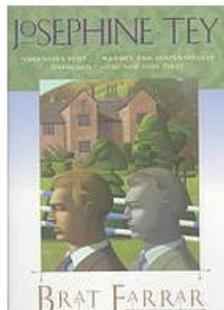
1. [Professional bal](#)  
by Wayne Gisslen  
Book  
Language: English  
Publisher: Hoboken, N.J. : John Wiley, ©2009.

2. [My bread : the revolutionary no-work, no-knead method](#)  
by Jim Lahey; Richard Flaste  
Book  
Language: English  
Publisher: New York : W.W. Norton & Company, ©2009.

- ### Tags
- |                           |                           |                           |
|---------------------------|---------------------------|---------------------------|
| <a href="#">holidays</a>  | <a href="#">creati...</a> | <a href="#">netlib...</a> |
| <a href="#">christmas</a> | <a href="#">baking</a>    | <a href="#">popula...</a> |
| <a href="#">heard ...</a> | <a href="#">imagin...</a> | <a href="#">rengen</a>    |
| <a href="#">nancy ...</a> | <a href="#">llama ...</a> | <a href="#">short ...</a> |
| <a href="#">childr...</a> | <a href="#">local ...</a> | <a href="#">slow food</a> |
| <a href="#">kid books</a> | <a href="#">moving</a>    | <a href="#">sonoma</a>    |

Details and Notes View

Results 1-9 of about 9 (.08 seconds)



# Facebook apps

facebook



Search



Share

Home Something to Read Contact Us

## Search for an item in libraries near you

Enter title, subject or author

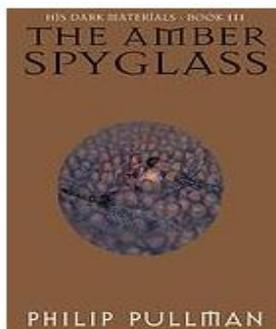


Search WorldCat

If you add your current interests to your Facebook profile, we'll add a WorldCat quick search for you here.

## Reading Suggestions

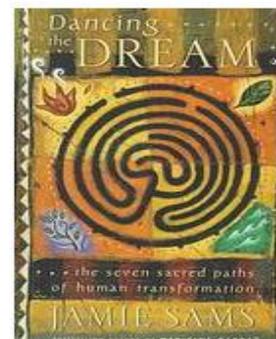
In WorldCat.org you can create lists of books, music, video and more, organized any way you'd like. These selections are from recent WorldCat.org lists of books "to read". See more.



The amber spyglass, by Philip Pullman



Fear and loathing in Las Vegas : a savage journey to the heart of the American dream, by Hunter S Thompson



Dancing the dream : the seven sacred paths of human transformation, by Jamie Sams

### Author

- [Joint Publication...](#) (59)
- [Sulek K](#) (50)
- [Stocki E](#) (49)
- [Kierzek A](#) (43)
- [Marian Marek Droz...](#) (31)
- [Show more ...](#)

### Year

- [2011](#) (475)
- [2010](#) (489)
- [2009](#) (500)
- [2008](#) (500)
- [2006](#) (500)
- [Show more ...](#)

### Language

- [English](#) (294)
- [Polish](#) (5032)
- [Undetermined](#) (500)
- [Hebrew](#) (492)
- [Yiddish](#) (475)
- [Show more ...](#)

### Content

- [Biography](#) (925)
- [Fiction](#) (315)
- [Non-Fiction](#) (14629)

### Audience

- [Juvenile](#) (182)
- [Non-Juvenile](#) (14762)

### Topic

4.

**[Who will write our history? : Emanuel Ringelblum, the Warsaw Ghetto, and the Oyneg Shabes Archive](#)**  
by Samuel D Kassow

eBook : Document : Conference publication : State or province government publication

Language: English

Publisher: Bloomington : Indiana University Press, ©2007.

[Editions and formats »](#)

---

5.

**[The spies of Warsaw : a novel](#)**  
by Alan Furst

Book : Fiction

Language: English

Publisher: New York : Random House, ©2008.

[Editions and formats »](#)

---

6.

**[The wall](#)**  
by John Hersey

Book : Fiction

Language: English

Publisher: New York : Alfred A. Knopf, 1950.

[Editions and formats »](#)

---

7.

**[Who will write our history? : rediscovering a hidden archive from the Warsaw Ghetto](#)**  
by Samuel D Kassow

Book

Language: English

Publisher: New York : Vintage Books, 2009.

Add to list
 Add tags
 Write a review
 Rate this item:

## Rodzina burżuazji warszawskiej i jej obyczaj : druga połowa XIX i początek XX wieku

Author: [Mariola Siennicka](#)  
 Publisher: Warszawa : Wydawn. DiG, 1998.  
 Edition/Format: Book : Polish [View all editions and formats](#)  
 Rating: (not yet rated) [0 with reviews - Be the first.](#)

### More like this

#### Subjects

[Middle class families -- Poland -- Warsaw -- History.](#)  
[Middle class -- Poland -- Warsaw -- History.](#)  
[Warsaw \(Poland\) -- Social life and customs.](#)

[View all subjects](#)

#### Similar Items

[Borrow / obtain a copy](#)
[Buy it](#)

### Find a copy in the library



Enter your location:

Displaying libraries 1-1 out of 1 for all 4 editions

Show libraries holding [just this edition](#)

Library	Held formats	Distance	
1. <a href="#">NUKAT, Union Catalog of Polish Research Libraries</a> Libraries in Poland: Białowieża; Białystok; Bydgoszcz; Dąbrowa Górnicza; Gdańsk; Gdynia; Gliwice; Katowice; Kielce; Kraków; Lublin; Łódź; Olsztyn; Opole; Poznań; Siedlce; Słupsk; Szczecin; Szcztyno; Tamów; Toruń; Warszawa; Wejherowo; Wrocl	<a href="#">Book</a>	<input type="button" value="MAP IT"/>	<a href="#">Library info</a> <a href="#">Add to favorites</a>

## Title Description

NUKAT database has recently become subject to an increasing number of massive robot searches.

Please, be aware that such actions violate rules on the use of NUKAT database, slow down its server performance and seriously hinder other users' access to the union catalog.

Any attempts at performing robot searches on NUKAT will result in the immediate blocking of appropriate IP addresses and ranges from accessing the union database.



### Tools

- > Search Filters
- Search History
- > ISBN: 9788371810459
- > Cart : 0

Title description ends with a list of library names.  
Click on the library name to check available items.

- \* Library names marked with stars are:
  - only links to their catalogs (search them again for available items)
  - only links to their websites (e-mail them asking for available items)

[first record](#) | [previous record](#) | [next record](#) | [last record](#)

[full view](#)

Record 1 of 1

You searched NUKAT - ISBN: 9788371810459

<b>Author</b>	Siennicka, Mariola.
<b>Title</b>	Rodzina burżuazji warszawskiej i jej obyczaj : druga połowa XIX i początek XX wieku / Mariola Siennicka.
<b>Publication</b>	Warszawa : Wydaw. DiG, 1998.
<b>Material Information</b>	134 s., [6] s. tabl. : fot., tab. ; 24 cm.
<b>Note</b>	Bibliogr. s. 120-126.
<b>ISBN</b>	83-7181-045-8
<b>Subject - KABA</b>	Mieszczanstwo -- Polska -- Warszawa -- obyczaje i zwyczaje -- 19 w.
<b>Subject - KABA</b>	Mieszczanstwo -- Polska -- Warszawa -- obyczaje i zwyczaje -- 1900-1945.
<b>Dolnośląskie</b>	Biblioteka Uniwersytecka we Wrocławiu
<b>Kujawsko-Pomorskie</b>	Biblioteka Uniwersytecka w Toruniu
<b>Lubelskie</b>	Biblioteka Główna UMCS w Lublinie
<b>Lubelskie</b>	Biblioteka Uniwersytecka KUL
<b>Łódzkie</b>	Biblioteka Uniwersytetu Łódzkiego
<b>Małopolskie</b>	Biblioteka Główna Akademii Górniczo-Hutniczej w Krakowie
<b>Małopolskie</b>	Biblioteka Jagiellońska i Biblioteka Medyczna Uniwersytetu Jagiellońskiego - Collegium Medicum
<b>Małopolskie</b>	Biblioteka Naukowa PAU i PAN w Krakowie
<b>Mazowieckie</b>	Biblioteka Publiczna m. st. Warszawy
<b>Mazowieckie</b>	Biblioteki Uniwersytetu Warszawskiego
<b>Mazowieckie</b>	Biblioteka Inst. Historii PAN w Warszawie

## Linked Data

[More info about Linked Data](#)

<<http://www.worldcat.org/oclc/41275272>>

<a href="#">library:oclcnum</a>	"41275272"										
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