



# New Developments in ILS Software – API's, App's and Mobile

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## Agenda

- Introduction
- Concepts v's Technologies
- API's, Apps, Mobile
- What next
- Conclusion

400 Employees 66 Countries 9,500 Libraries

120 Librarians 2,400 Systems 400 Employees 66 Countries 9,500 Libraries





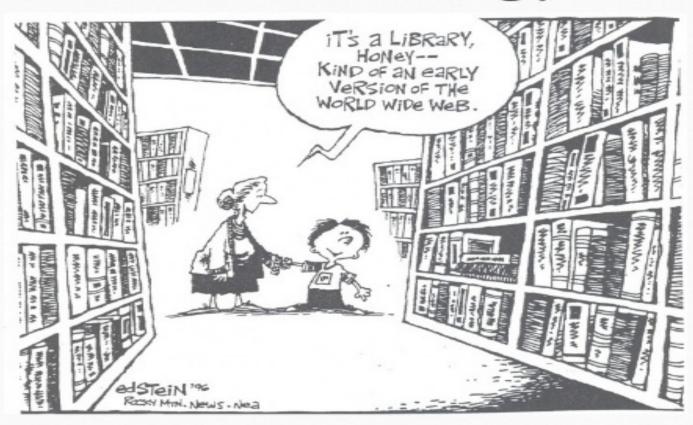
2400 Noiua Systems

Kuala Lumpur





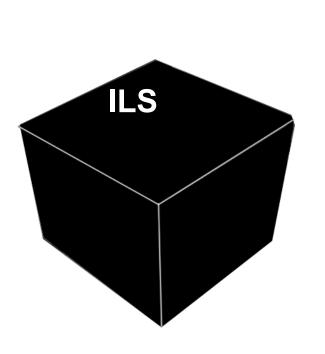
# Technology

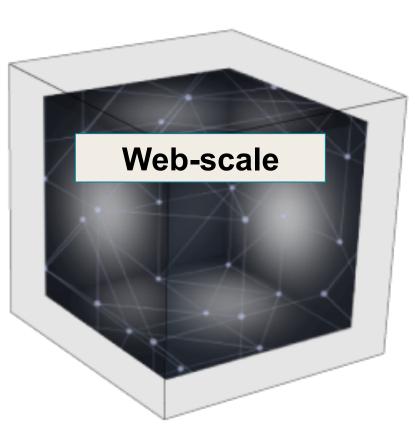


# Concepts vs. Technologies

- Don't implement a technology for technology's sake
- Library 2.0 is more about the concepts, not just the emerging technologies
- The concepts are what will endure over time, not necessarily a specific piece of software or online application
- It's the human aspect the users that are important
- Technology is just a tool for helping people interact with one another

## CHALLENGE: Closed "Black Box" Systems







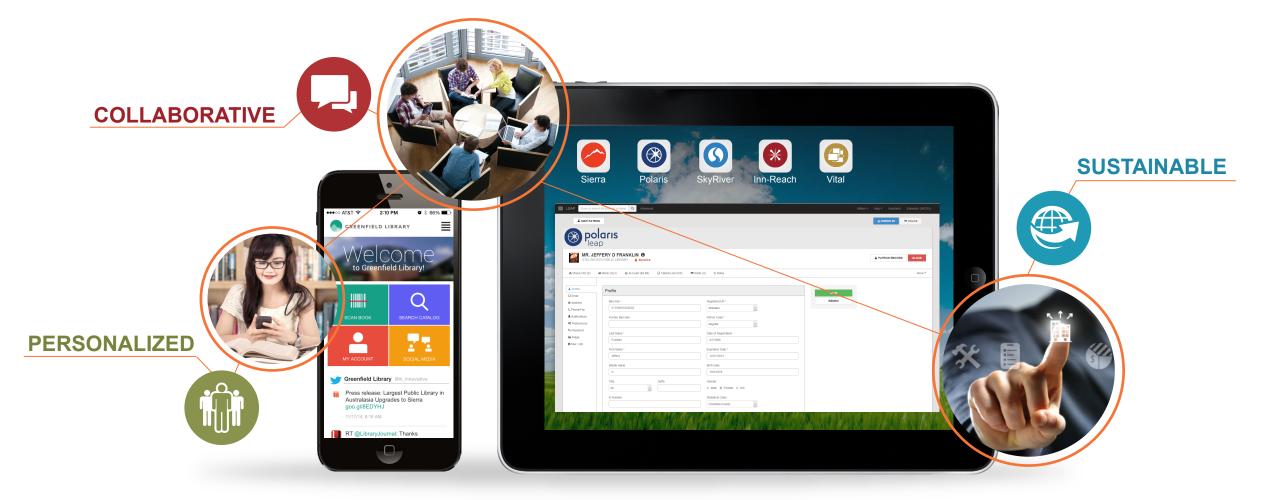
### **The Pillars**





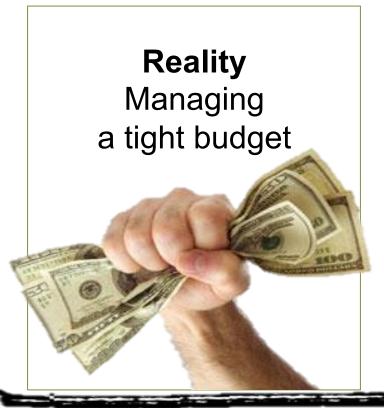






# OPENLIBRARY EXPERIENCE

## Why "Open" is Important



#### Balance

# Objective Solve the "e-Problem"

#### Objective

Seamless access to print and electronic resources



#### **Objective**

Unified, efficient workflows with no duplicate work

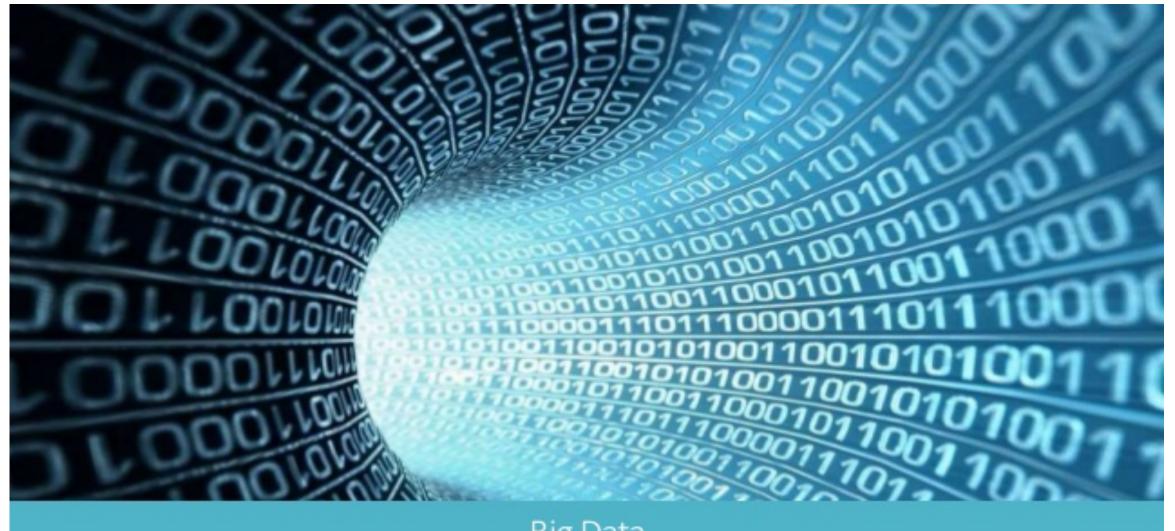


#### Objective

Cloud-based solution with web & mobile access

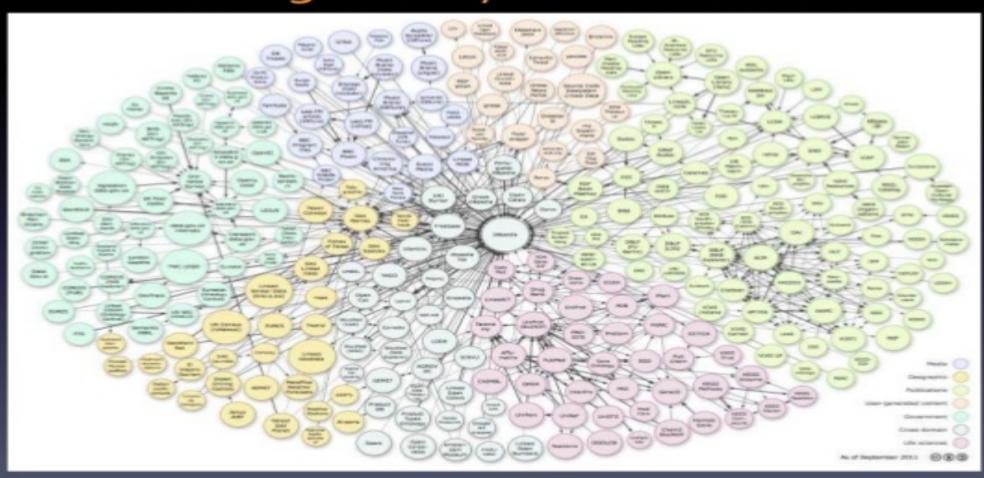






Big Data

## "The coolest thing to do to your data will be thought of by someone else."



**API's** 

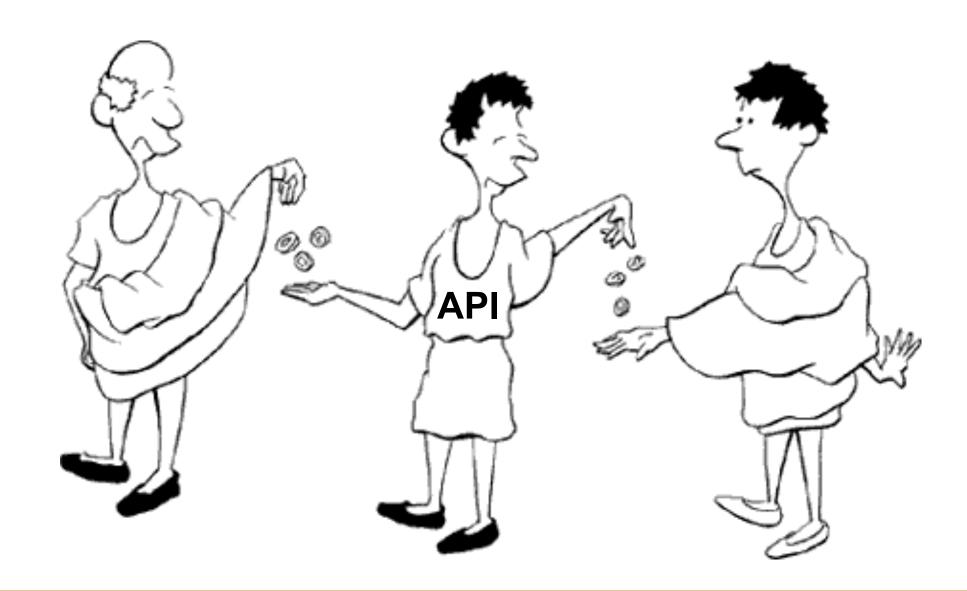
#### What is an API?

## **Application Programming Interface**

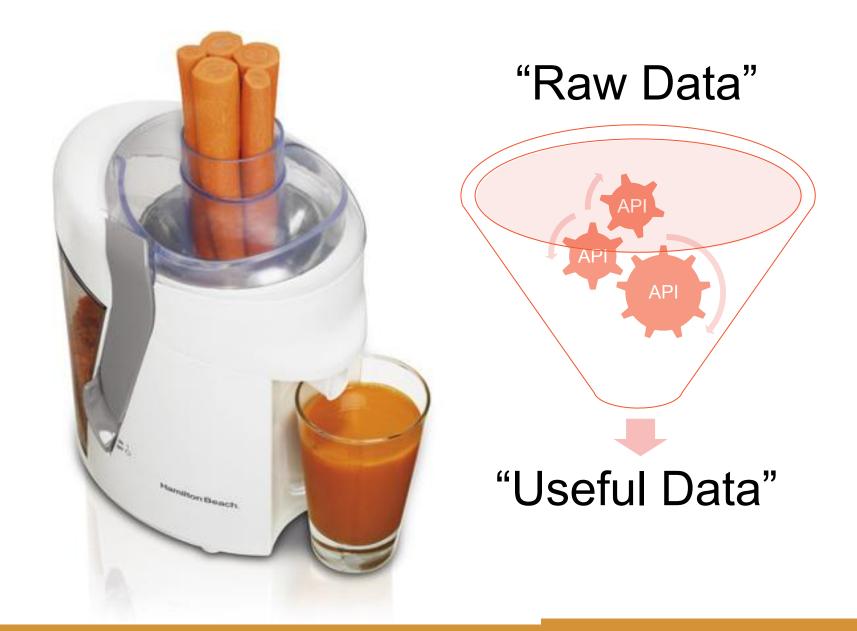
A way to organize interactions and the exchange of data between systems.



## "Middlemen"

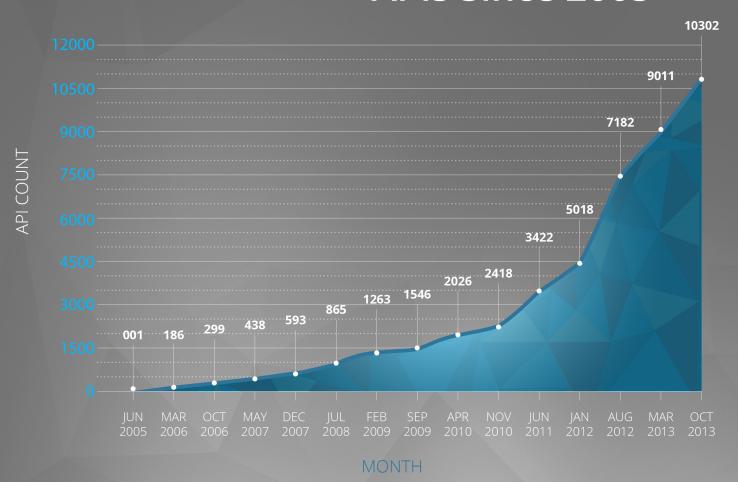


### **API's Perform Actions and Transform Data**





## Growth In Web APIs Since 2005











Advertising

**Analytics** 

Contacts

File Transfer & Syncing









Gaming

Health

**Location-based Services** 

Mapping











Messaging

Music

News

**Payments** 

Photo











Search

Shopping

Social

**Telephony** 

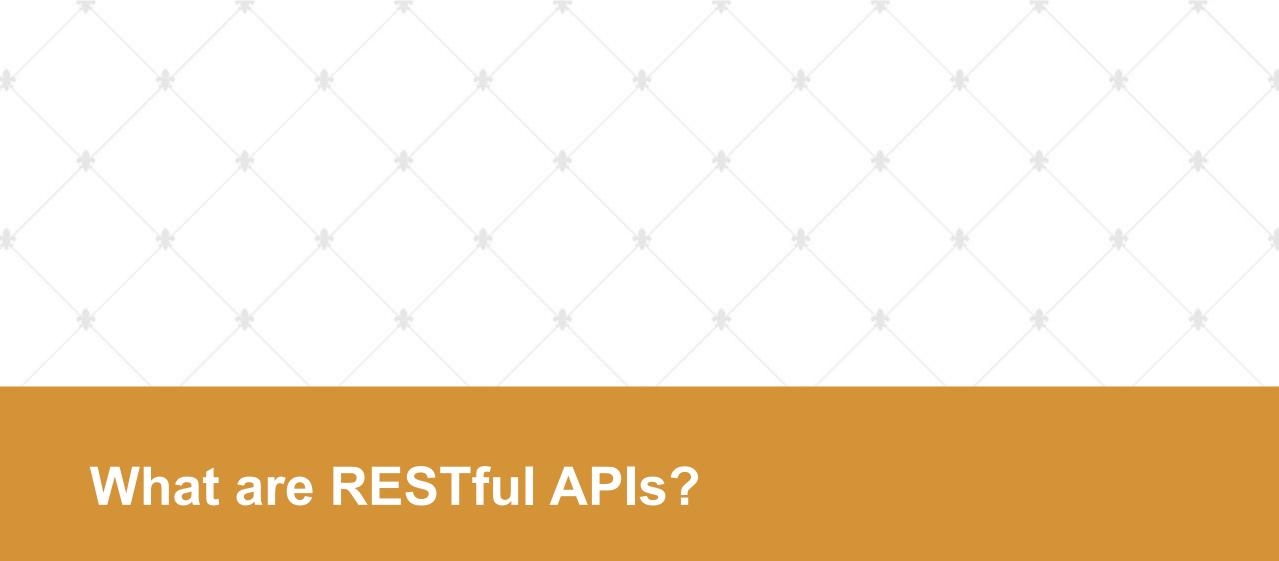
Video





Legacy APIs [(s)FTP, RPC, SOAP, XML, Delimited Files]

**RESTful APIs** 



#### **RESTful APIs**

- Representational State Transfer
- Roy Fielding described Representational State Transfer in his doctoral dissertation as a key architectural style for the World Wide Web

#### **RESTful APIs**

- Based on URI structure
  - -https://api.twitter.com/1.1/statuses/user\_timeline.json? screen name=iagdotme
  - -<Where to find resource><Resource Name>?parameter=xyz
- Simple
- Uses HTTP for communicating between client and server
- Uses HTTP verbs and parameters to decide what to do
- Uses JSON or XML as its data format

#### **HTTP Verbs**

- GET Read a resource
- POST Write a resource
- PUT Modify a resource
- DELETE Delete a resource
- ... and a few others but these are the most commonly used verbs

Returns a collection of the most recent <u>liweets</u> posted by the <u>user</u> indicated by the screen name of user and parameters.



- Returns a collection of the most recent Tweets posted by the user indicated by the screen\_name or user\_id parameters.
- GET statuses/user timeline
- https://api.twitter.com/1.1/statuses/user\_timeline.json?screen\_name=iagdotme

<Where to find resource><Resource Name>?parameter=xyz

## **Today's Sierra REST APIs**

Bib API

bibs : The Bib API	Show/Hide List Operations Expand Operations Raw
GET /v2/bibs/	Get a list of bibs
GET /v2/bibs/{id}	Get a bib by record ID
GET /v2/bibs/{id}/marc	Get the MARC data for a single bib record

Item API

items : The Item API	Show/Hide List Operations Expand Operations Raw
GET /v2/items/	Get a list of items
GET /v2/items/{id}	Get an item by record ID

### **NEW Sierra REST APIs**

- Patron API
- Branch API
- Authority API
- Bib API
- Item API

## **Patron API**

GET /v2/patrons/	Get a list of patrons
GET /v2/patrons/checkouts/{checkoutId}	Get the checkout for a specified patron ID and checkout ID
GET /v2/patrons/fines/{fineId}	Get the fine record for a specified patron ID and fine ID
GET /v2/patrons/holds/{holdId}	Get the hold record for a specified patron ID and hold ID
/v2/patrons/holds/{holdId}	Modify a hold
DELETE /v2/patrons/holds/{holdId}	Delete hold by hold ID
GET /v2/patrons/{id}	Get a patron by record ID
PUT /v2/patrons/{id}	Update the Patron record
GET /v2/patrons/{id}/checkouts	Get checkout data for a single patron record
GET /v2/patrons/{id}/fines	Get the fines data for a single patron record
GET /v2/patrons/{id}/holds	Get the holds data for a single patron record
DELETE /v2/patrons/{id}/holds	Cancel all holds for the specified patron
/v2/patrons/{id}/holds/requests	Place a new hold request

## **Branches & Authority APIs**

Branches API

GET	/v2/branches/	Get a list of branches
GET	/v2/branches/{id}	Get a branch by record ID

Authorities API

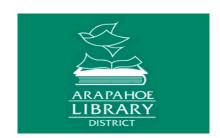
GET	/v2/authorities/	Get a list of authority data
GET	/v2/authorities/{id}	Get an authority record by record ID
GET	/v2/authorities/{id}/marc	Get the MARC data for a single authority record

## **Early Adopters**































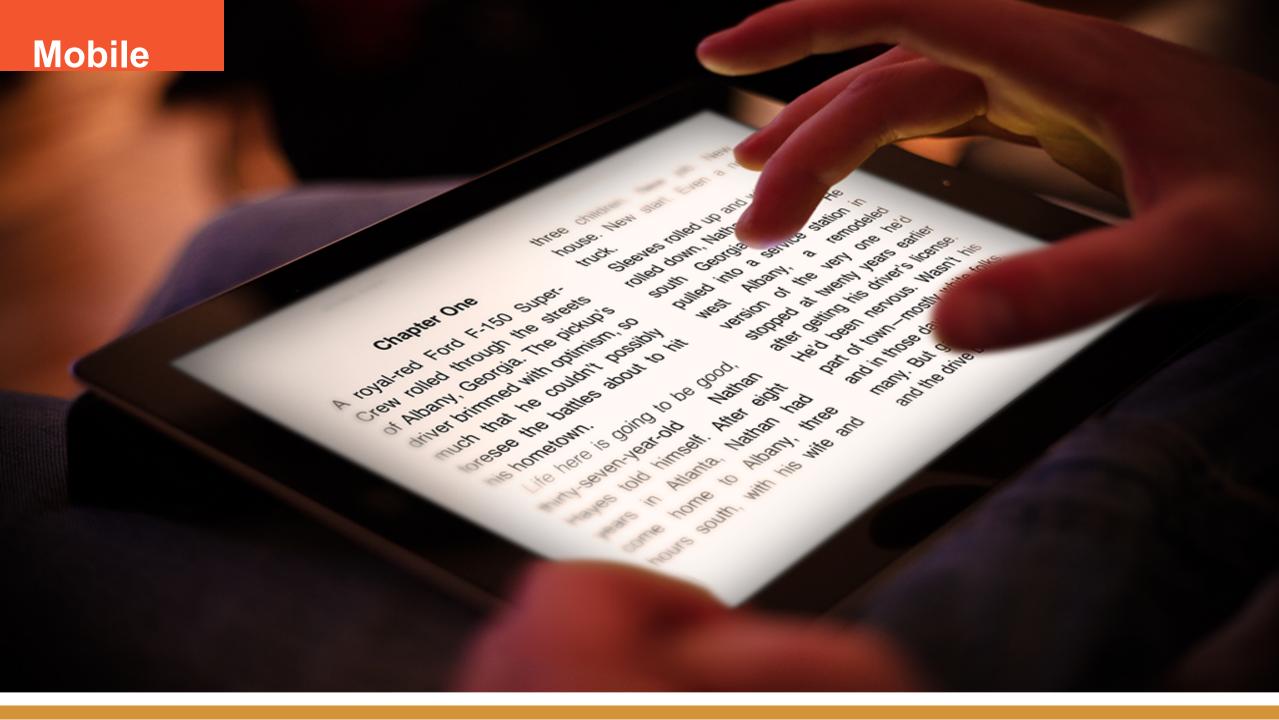


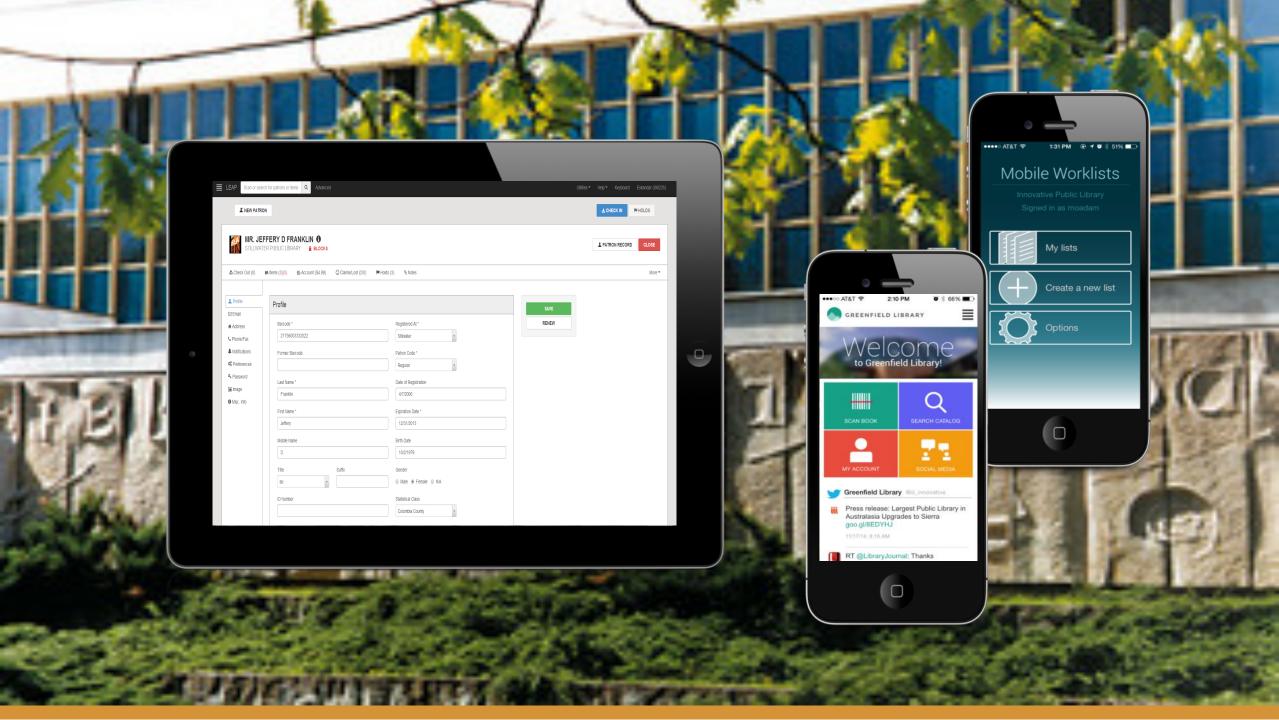
BIBLIOTEKA NARODOWA

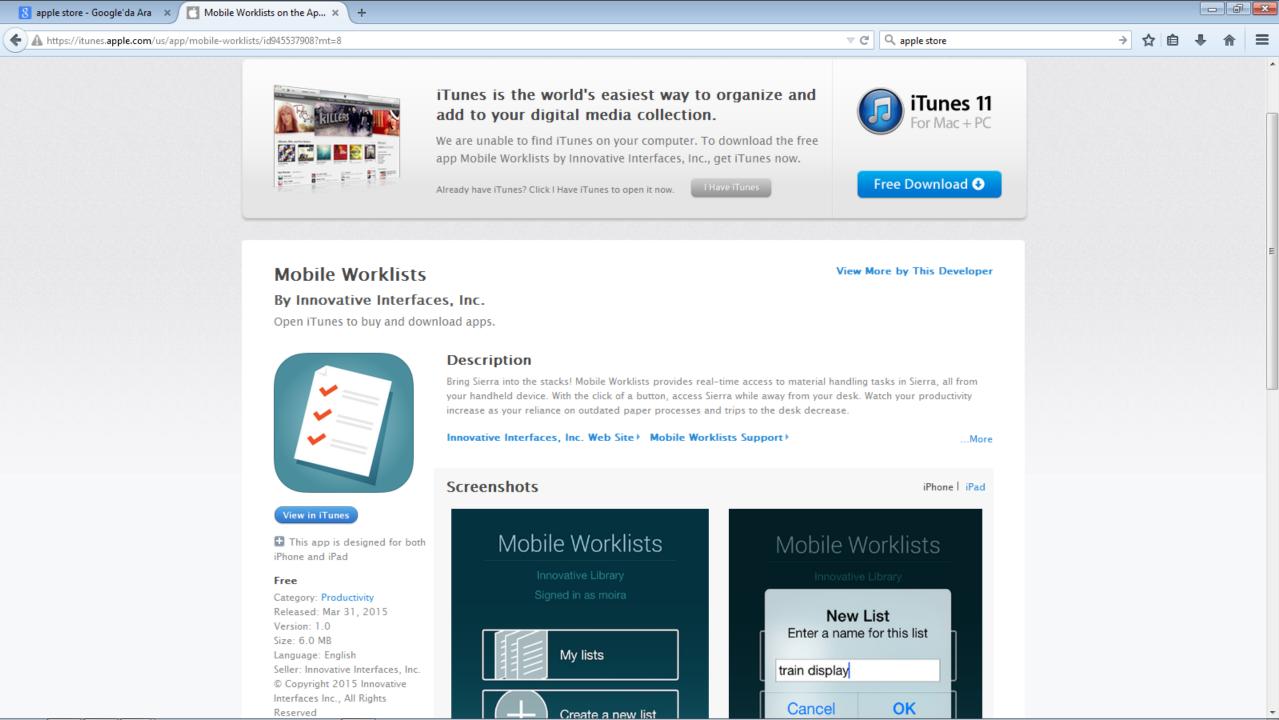




## Mobile and App's

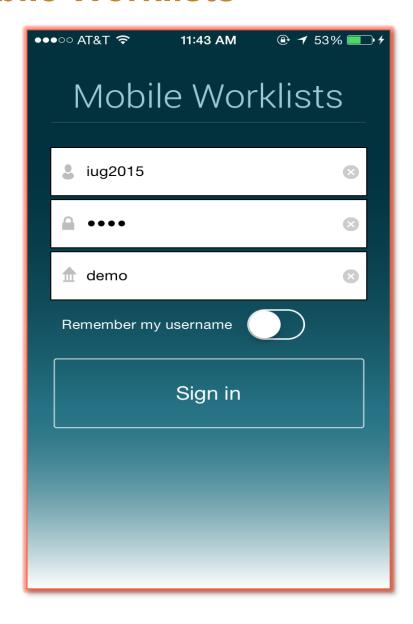


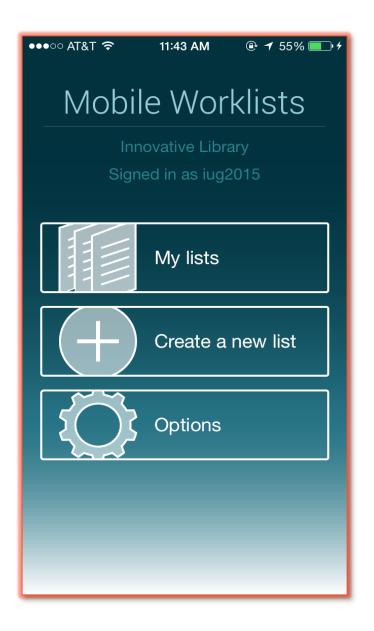




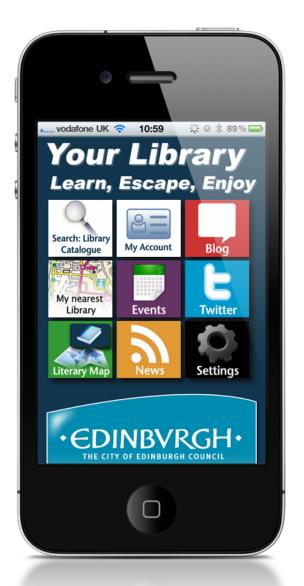


#### **Mobile Worklists**





Apps







Pick-up

Charges

\$0.00



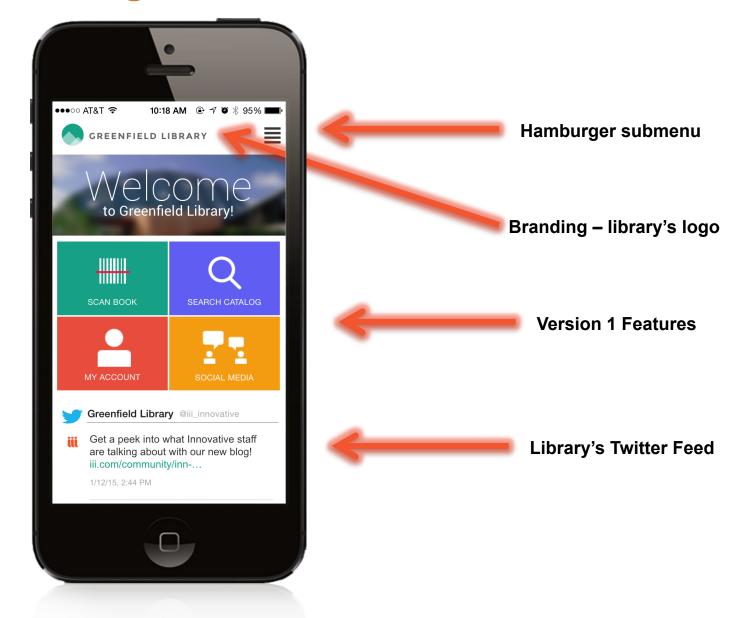
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Checked out

O

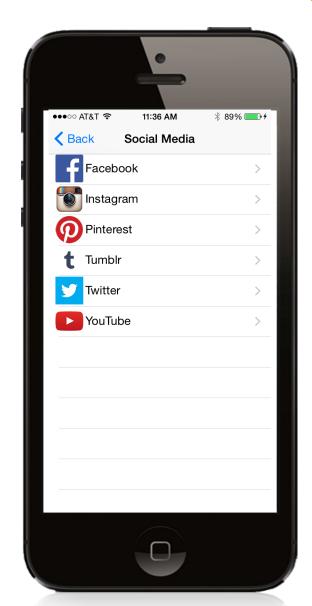
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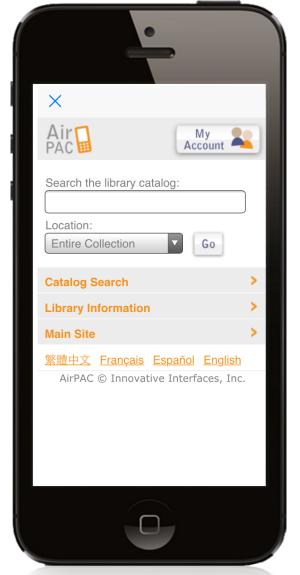
## **Landing Screen Tour**



#### WebView of Social Media & Search Catalog





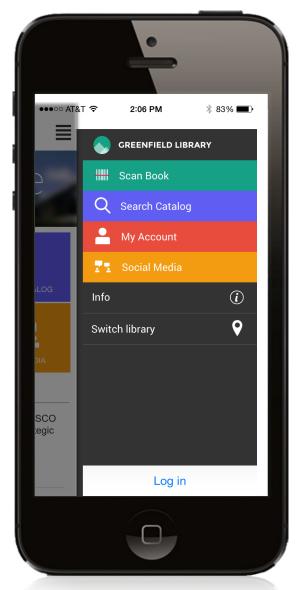








#### Submenu



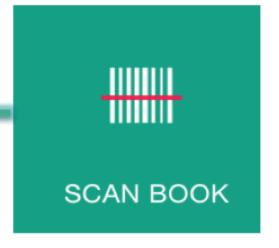
- The submenu will house:
  - Navigation to features
  - Log out option
  - 'Choose a Library' option





#### Step 1 – Choose Scan Book





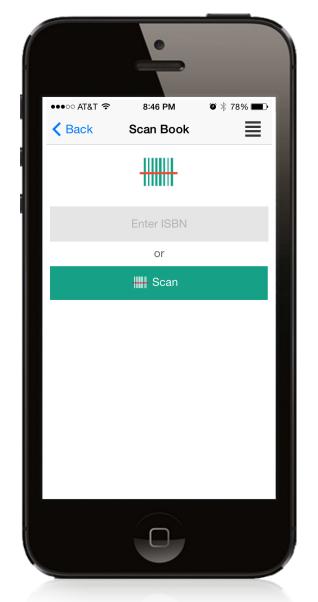


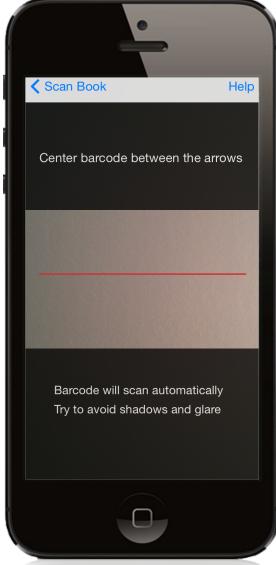






#### Step 2 – Scan Barcode or Enter ISBN







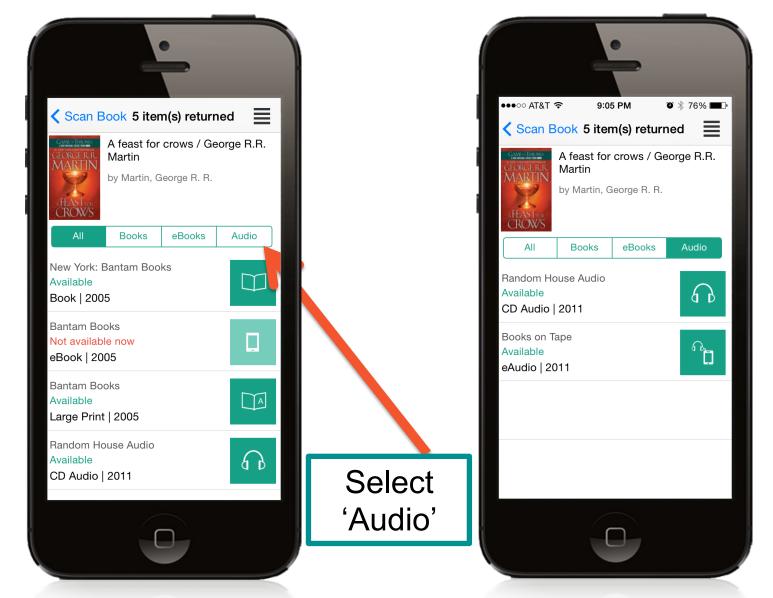








#### **Step 3 – Retrieved Results/Filter**















# What next?

LINKED DATA

Linked Data – What it is and why we care.

## Linked Data has reached a tipping point



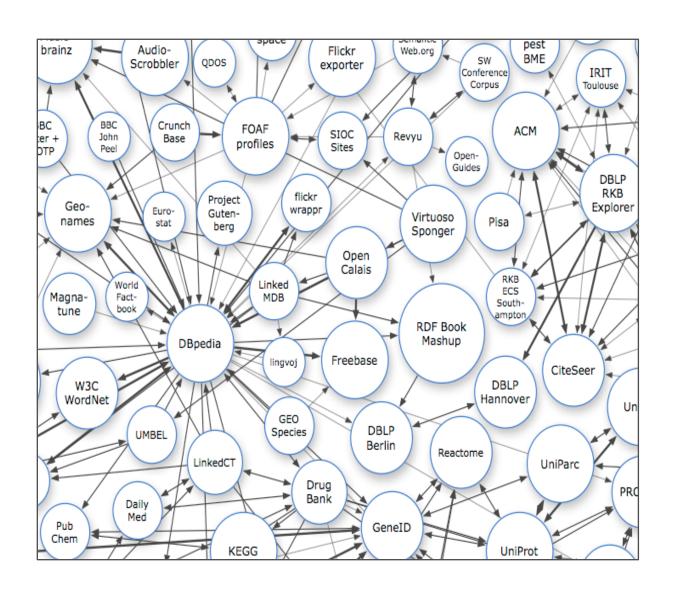


## Trends in libraries 2015 (both academic and public)

1. Shift from collections to services

2. Search for distinctiveness

3. Be found on the web



## Linked Data in Libraries: A new paradigm

- Use of the Semantic Web (Web 3.0) to put library gathered and curated material in a form that the rest of the web can understand and act upon
- Use of semantic search to follow links and find connections

•A richer Linking mechanism for the Web that takes us from Hypertext Links (Document to Document) to Hyperdata Links (across things that documents are about)

## What is the value proposition for libraries?

- First, inside out
  - Patron is in the library catalogue and can find resources that are extensions of what they have already found or looked for – without staff having to have pre-identified what those resources might be
- Second, outside in
  - Patron is on the web and searching for something that the local library owns or has access to, without the patron necessarily being aware of the library as a resource

#### **Innovative and the Libhub Initiative**

- Innovative is a sponsor of the Libhub Initiative
- Focus on the visibility of library resources on the Web
- Developing and deploying enabling technologies
  - -Link data
  - -Shared vocabularies
  - -BIBFRAME
  - -Schema.org

#### How does it work with BIBFRAME?

BIBFRAME is the successor for MARC

- BIBFRAME provides the syntax for Linked Data to find the relationships
- •It moves away from a dependence on matching text strings and into machine recognizable RDF "triples"



#### THE MISSOURI-KANSAS CONFLICT 1854-1865

HOME

MAPS

TIMELINE

ESSAYS

GALLERY

LESSON PLANS

PARTNERS

ABOUT

Topics A-Z List

Discover the Civil War's legacy in the Greater Kansas City region.

- Recipient of three major historical awards
- Featuring a Foreword on the Civil War in Kansas City by Rick Montgomery



#### THIS MONTH IN 1864

#### October 1864

A post by Jason Roe, Kansas City Public Library

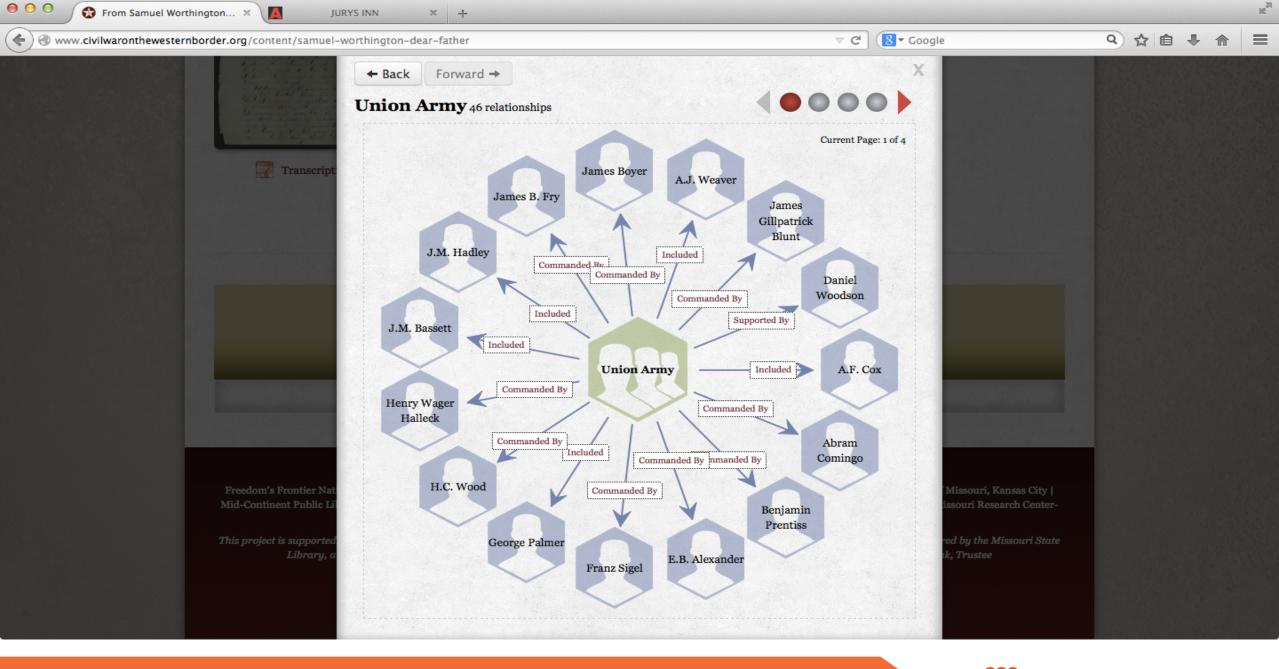
General Sterling Price's Army of Missouri advances on Kansas City, is dealt a crippling blow at the Battle of Westport near the present-day Country Club Plaza, and faces possible annihilation at Mine Creek and Newtonia.











# Conclusion

# **Future of Library systems**

- The future is already here, some libraries are already implementing these
- Data needs to be set free
- Libraries need to develop services, engaging with enabling technologies
- The Library system needs to become an engine for connectivity
- Libraries will increasingly become differentiated on the services they can tailor to their users

# Thank you

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